

# Remittance Platforms for Customers

Dear Valued Customers, please refer to below for the available Remittance Platforms

*For seamless and faster transactions, it is recommended to use our Digital Platforms*

## Digital Platform

### Platforms for Individual Customers



**Download & Register Clicks OCTO App**

1. Download CIMB OCTO App from App Store
2. Select 'Register'
3. Input your ATM/Credit Card number (16 digits)
4. Create USER ID (alphanumeric 6-32 characters)
5. Create PASSWORD (alphanumeric 8 characters)
6. Re-enter your password
7. Input Mother's Maiden name & your email
8. Input SECUREWORD






**Register for CIMB Clicks**

1. Visit [www.cimbclicks.com.my](http://www.cimbclicks.com.my)
2. Select 'Register'
3. Select 'CIMB Debit & Credit Card'
4. Input your ATM/Credit Card number (16 digit)
5. Input TAC pin sent to your mobile phone
6. Input details (username, password)
7. Complete Registration



### Platforms For Business Customers



**Register for BizChannel@CIMB**


1. Visit BizChannel@CIMB's Home Page  
<https://www.cimb.com.my/en/business/digital-banking/bizchannel-cimb.html>
2. Select 'Sign Up Now'
3. Select your preferred package and follow the instructions to register

LITE Package	STANDARD & CUSTOMISED Package
<b>Subscription Fee*</b>	<b>Subscription Fee*</b>
No monthly fee (waived)	RM20 per month per user
<b>OTP (One-Time Password)</b>	<b>OTP (One-Time Password)</b>
Mobile Token	Mobile Token
<b>Number of User(s)</b>	<b>Number of User(s)</b>
Max. 5	Unlimited
<b>Preferred Transaction Limit</b>	<b>Preferred Transaction Limit</b>
RM100k per day	Unlimited
<b>Transaction Authorisation Condition</b>	<b>Transaction Authorisation Condition</b>
Any 1 Authoriser to approve	Customised Approval Matrix
<b>Company Tagging</b>	<b>Company Tagging</b>
Not Applicable	Multiple companies tagged to main company
<b>FPX B2B Payments</b>	<b>FPX B2B Payments</b>
Not Available	Available

*If you are unable to access our digital platforms, you may refer to our Non-Digital Platform below*

## Non-Digital Platform

### Platforms For Individual & Business Customers



**Download the Remittance Application Smart Form**

<https://www.cimb.com.my/content/dam/cimb/personal/documents/remittance/application-smart-form/remittance-application-smart-form.zip>

Or

Go to CIMB Website ([www.cimb.com.my](http://www.cimb.com.my)) -> Select Remittance -> Foreign Telegraphic Transfer -> Scroll down and find 'Form Download' -> Select 'Remittance Smart Application Form'

**FAQ for the Remittance Smart Application Form**

<https://www.cimb.com.my/en/personal/help-support/faq/foreign-transfer/remittance-smart-application-form/where-can-i-find-the-remittance-smart-application-forms.html>

**Process to submit Remittance Application Smart Form**

Download Remittance Application Smart Form

Fill Up Remittance Application Smart Form

Print Form and Sign

Submit form to branch